

Veronica Lawrence-Ortega

Senior Industrial & Organizational Psychologist

USC Doctoral Student



Veronica is a retired Navy Master Chief with over 24 years of committed service to our country. She culminated her military career serving as the Navy's premier subject matter expert on culture, climate, and inclusion. She served as the senior program assessor in the Office of the Naval Inspector General. Served in the capacity of mentor and coach for 110 Command Climate Specialist, as well as a subject matter expert on all Navy Equal Opportunity and Sexual Harassment Prevention matters and Military Equal Opportunity Programs. She developed and delivered training and provided individual and group coaching to senior commanders and senior enlisted leaders on interpersonal and intrapersonal relationships to optimize workplace relations and increase workplace cohesion.

Her undergraduate major is in Technical Management with a specialization in Criminal Justice, and her graduate degree is in Industrial and Organizational Psychology and a Certified Diversity Professional. She is a Distinguished Graduate of the Defense Culture Institute (previously known as Defense Equal Opportunity Management Institute). Veronica is pursuing her doctoral degree in Organizational Change and Leadership at University of Southern California's Rossier School of Education. Additional qualifications include:

- Coaching Certification, Coaching Academy
- Department of Defense Certified Mediator, Certified Small Group Facilitator
- Diversity Trainer, Command Climate Specialist, Equal Employment Opportunity (EEO) Counselor,
- Certified Workshop Facilitator, and Certified Facilitator Evaluator/Trainer
- Change Management Certificate Management and Strategy
- Psychology of Diversity and Unconscious Bias, Udemy Certification
- Certified Conflict Manager, Management and Strategy Institute
- Executive Management Certified, Management and Strategy Institute
- Certified Continuous Improvement Manager, Management and Strategy Institute
- Strategic Organizational Leadership Certification, Management and Strategy Institute
- Project Management & Leadership Communication Course, George Washington University

She is the Chief Executive Officer and Co-founder of Inclusivity EQ, a company dedicated to helping people do their best work by leveraging organic and artificial intelligence.